

We wish you health!

Strength instead of size as a chance for offerings, which are orientated towards the needs of the insured. Not accidentally, Süddeutsche Krankenversicherung is one of the most efficient insurance companies in its line of business, offering most favourable fees to the clientel for decades.



Today Süddeutsche Krankenversicherung supports more than 330.000 insureds and operates on a revenue of more than 350 million Euros. This growth is far beyond average in this sector of the industry.

Orientation towards customer needs is also the goal of the Data Processing Department. tcACCESS helps meeting this goal.

Süddeutsche Krankenversicherung (SDK), located at Fellbach, is strongly committed to use the Mainframe. Reliability, Security and high Performance always have been and will continue to be the reason for this commitment. SDK runs a Multprise 2003, hosting a VSE/ESA 2.3 Operating System. The Online applications are driven by CICS/VS, VSAM is the data store of choice. Application development on the Mainframe is done using COBOL and Visual Basic is the selected language for application development in the Windows based network.

Transparent integration of the PC-network and the Mainframe was one of the goals of SDK, when they installed tcACCESS during the fourth quarter of 1999.

"We were looking for an intelligent solution, which would enable us to easily and efficiently transfer our VSAM files to the PCs" says Ulrich Butzer, Application Developer of the SDK.

"Equally as important was our need to have PC based applications directly access our Mainframe data sources in real time. During the testing phase of tcACCESS, we have been convinced by the features, the product offered. We decided to take tcACCESS and have not regret our decision as of today. "

During the past 2 years, different tcACCESS based applications have been developed by the Data Processing department. DP also assumes responsibility to maintain these applications.

"We use tcACCESS in different areas" Ulrich Butzer describes the use of tcACCESS. "For example, our CICS applications compose fax documents, which are written to the Virtual Disk provided by tcACCESS. A Visual Basic program polls the disk in regular intervals and if it finds a new file, the Visual Basic program reads it and passes it to Fax Server in the network." Another example is a Host program, which stores information into the POWER-Queue and these

information will then be transferred directly into the Home Directory of the end user.

Various procedures have been implemented to automate the download of contractual information for the field workers. Print files containing Health Insurance Policies are generated on the Mainframe, tcACCESS automatically transfers them to central printers in the network. tcACCESS transparently integrates host based agency information into offers and documents, which are created on a PC workstation.

Ulrich Butzer introduces a new project, which is tcACCESS based. This project will go into production during the Summer of 2002.

"We have enhanced our CICS-based Call-Centre application in a way, that Visual Basic programs will be automatically started, when the end user deals with certain 3270 screens. We use DDE for this. The Visual Basic program uses tcACCESS to read information which have been stored in CICS Temporary Storage Queues by the Mainframe component. These information then become the base for the PC process. At the end of the process, the Visual Basic program writes the data back to the TS-Queue using tcACCESS and automatically starts a Host application, which then takes the data and feeds it back into our production VSAM files. We use a tcACCESS facility called Stored Procedures. Stored Procedures enable us to start any existing Mainframe program from a PC application. Once in production, this application will be used by 300 to 350 end users. "

tcACCESS has become an integral part and a really strategic component of the day-to-day business of Süddeutsche Krankenversicherung. "We are extremely happy with the product and can rely on the professional support from B.O.S. at any time" Ulrich Butzer concludes the positive experiences with tcACCESS and B.O.S.

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